

Ezee Urgent Care - Privacy Policy

Privacy Policy

Ezee Urgent Care Effective Date: July 9, 2026

This Privacy Policy explains how Ezee Urgent Care (“we,” “us,” “our”) collects, uses, and protects information gathered through our website <https://ezeeurgentcare.com/> (the “Site”). It does not apply to Protected Health Information (PHI), which is covered by our **HIPAA Notice of Privacy Practices**.

1. Information We Collect - Contact details you submit (name, phone, email, address) - Appointment/scheduling and insurance information - Automatically collected data (IP address, browser, device, pages visited, cookies) - Information from third-party scheduling or analytics tools

2. How We Use It We use your information to operate the Site, schedule appointments, respond to inquiries, send appointment/marketing communications, improve our services, and comply with legal obligations.

3. How We Share It We do not sell personal information. We may share it with service providers (hosting, scheduling, analytics), affiliated locations, or as required by law. PHI is shared only as described in our HIPAA Notice.

4. Cookies We use cookies and similar tools to remember preferences and analyze site usage. You can disable cookies in your browser, though some features may not work properly.

5. Your Choices You may opt out of marketing emails/texts at any time, and may request access to or deletion of non-medical personal information by contacting us below.

6. Security We use reasonable administrative, technical, and physical safeguards to protect your information, though no method is 100% secure.

7. Children’s Privacy The Site is not directed to children under 13, and we do not knowingly collect their information without parental involvement.

8. Changes We may update this Policy periodically; the “Effective Date” above reflects the latest revision.

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